



South Carolina
House of Representatives
Legislative Oversight Committee

Chair Jeffrey E. “Jeff” Johnson

William H. Bailey
Gary S. Brewer
April Cromer
Kambrell H. Garvin
Leon Douglas “Doug” Gilliam
Thomas Duval “Val” Guest, Jr.

William M. “Bill” Hixon
Joseph H. “Joe” Jefferson, Jr.
Wendell Keith Jones
Roger K. Kirby
Josiah Magnuson
John R. McCravy, III

First Vice-Chair Chris Wooten

Timothy A. “Tim” McGinnis
Adam M. Morgan
Travis A. Moore
Russell L. Ott
Marvin R. Pendarvis
Marvin “Mark” Smith

Lewis Carter
Research Director

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Counsel/Associate General Counsel for Litigation

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Room 228 Blatt Building

Thursday, October 19, 2023

10:30am

Blatt Building Room 521

Archived Video Available

- I. Pursuant to House Legislative Oversight Committee Rule 6.7, South Carolina ETV was allowed access for streaming the meeting. You may access an archived video of this meeting by visiting the South Carolina General Assembly’s website (<http://www.scstatehouse.gov>) and clicking on *Committee Postings and Reports*, then under *House Standing Committees* click on *Legislative Oversight*. Then, click on *Video Archives* for a listing of archived videos for the Committee.

Attendance

- I. The Healthcare and Regulatory Subcommittee meeting was called to order by Chair Joseph H. Jefferson, Jr. on Thursday, October 19, 2023, in Room 521 of the Blatt Building. Four subcommittee members (Chair Jefferson; Representative Marvin “Mark” Smith; Representative Thomas Duval “Val” Guest; and Representative April Cromer) were present, and one absent (Representative Roger Kirby.) for all or a portion of the meeting.

Minutes

- I. House Rule 4.5 requires standing committees to prepare and make available to the public the minutes of committee meetings, but the minutes do not have to be verbatim accounts of meetings.

Approval of Minutes

Representative Smith made a motion to approve the meeting minutes from the Wednesday, August 9, 2023, and Tuesday, September 26, 2023, meetings. A roll call vote was held, and the motion passed.

Rep. Smith's motion to approve meeting minutes.	Yea	Nay	Not Voting
Rep. Cromer			✓
Rep. Guest	✓		
Rep. Kirby			✓
Rep. Smith	✓		
Rep. Jefferson	✓		

Discussion of the Study of the Department of Consumer Affairs

- I. Chair Jefferson states the purpose of the meeting, which is to conduct the third meeting with the South Carolina Department of Consumer Affairs.

- II. Carrie Grube Lybarker, Administrator/ Consumer Advocate, of the South Carolina Department of Consumer Affairs, was recognized and turned the presentation over to agency staff.

Mandy Self, Consumer Services Division, presented the following information:

- Consumer Services Division
 - Staffing and division responsibilities
 - Division metrics
 - Complaint process and statistics
 - Homeowner Associations

Roger Hall, Deputy Consumer Advocate, presented the following information regarding the Advocacy Division:

- Advocacy Division
 - Staffing and division responsibilities (e.g., rulemaking, insurance, and utilities)
 - Division metrics
 - Rulemaking processes and responsibilities
 - Insurance processes and responsibilities
 - Utility processes and responsibilities

Adjournment

- I. There being no further business, the meeting is adjourned.